## "When will my car be ready?"

A quality repair job involves many steps. And though our estimators are among the industry's finest, certain types of damage become apparent only after the vehicle has been disassembled. In some cases, we may need to revise your vehicle's completion date.\* We know how important your vehicle is to you. We pledge to keep you informed all along the way and we promise to return your vehicle to you as quickly as possible.

## THE REPAIR PROCESS

